



Installer Assessment Guide





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Based from our own experience, we recommend that you ask these questions to your installer. These questions will help you to be aware of what is going to happen.

Step 1: Describe to the installer on what you want to do

Some questions to ask yourself:

- Is this a new construction or a retrofit project?
- If this is a retrofit, are you planning to enlarge the opening for bigger doors?
- For a retrofit, do you need your installer to provide a complete turnkey service with trim work and painting included?

Tell your installer of what you are trying to do!

Step 2: Ask the installer background questions

Q. Are you insured and licensed? What is your insurance coverage? Can you send me an insurance proof?

Q. Do you provide any installation warranty? What is covered under the warranty? How long?

Q. Have you ever installed Iron Doors? If yes, how long? If no, how long have you been installing entry doors? Tips: If your installer have never installed iron doors, but have installed entry doors, they should have been installing for at least 5 years.

Q. Do you provide a free measure service? When can you come over?

Step 3: During meeting

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After your installer has inspected your jobsite, ask these questions.

For a retrofit project:

Q. Can you tell me exactly how you will go about replacing the doors?

Q. Do you have to remove the interior trim and/or exterior trim?

Q. If yes: are you going to reuse the old trim or are you going to provide a new trim material?

Q. Are you going to caulk the trim?

Q. When installing the trim, if the nail holes are visible, what are you going to do?

Q. Are you going to paint the trim? If yes, what is the color of the paint?

Tips: If you have the original paint, you may want to provide it to the installer.

Q. If there is a dirt mark or scratch mark on the wall surrounding the door after installation, what are you planning to do?

Q. What kind of insulation material are you going to place between the door frame and house framing?

Q. Inform your installer that our doors have 1.25" clearance from the bottom of the door sill to the door sweep, ask your installer how are they going to set the door on the floor so that when the doors open, it does not catch a rug (if any) placed on the finished floor?

Q. If you have door bell and security system switches, ask how you are planning to reinstall it when replacing the doors?



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Q. What do you place on the floor to prevent scratches on existing floor?

Q. Do you touch up the door if there is any scratch?

Q. How long will it take to perform the job?

Q. What are you going to do with the trash and the old doors?

Q. Ask if they would like to see Abby Iron Doors installation instruction? If yes, ask your sales rep to forward an instruction to your installer.

For a new construction project:

Tip: Normally the installer will only install the doors and not perform any trim work.

Q. Can you tell me exactly how you will go about installing the doors?

Q. How long will it take?

Q. If a trash dumb is not available, what are you going to do with the trash?

Q. What kind of insulation material are you going to place between the door frame and house framing?

Q. Inform your installer that our doors have 1.25" clearance from the bottom of the door sill to the door sweep, ask your installer how are they going to set the door on the floor so that when the doors open, it does not catch a rug (if any) placed on the finished floor?

Q. If you need the door security system switch to be installed, ask if the installer can do it?



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Q. Do you touch up the door if there is any scratch?

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Step 4: Getting the installation quote

- Get the quote in writing and confirms that your installer will perform what was discussed during the meeting in writing.
- Ask what the payment agreement will be.
- If you agree with the quote, ask the installer to send you the dimensions in writing. Feel free to use the form in the next page.
- Forward the unit dimensions to your sales rep.



Unit Dimensions

IMPORTANT!

Please make sure that the dimension is exact (not a call size) and the dimension includes door frame.

Unit width (from the left to the right of the door frame): _____ inch

Unit height (from the bottom of the sill to the top of the door frame): _____ inch

Jamb size: _____ inch

If the shape of the door is round or arch (sometimes referred as eye-brow):

Height from the bottom of the door sill to where the arch starts: _____ inch

Caution! If the shape of the door is elliptical or other unique shape, a template maybe needed.

Dimensions approved by: _____

Signature: _____

Date: _____



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For a new construction project:

Tip: Normally the installer will only install the doors and not perform any trim work.

Q. Can you tell me exactly how you will go about installing the doors?

Q. How long will it take?

Q. If a trash dumpster is not available, what are you going to do with the trash?

Q. What kind of insulation material are you going to place between the door frame and house framing?

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